

**GENERAL TERMS AND CONDITIONS FOR PARTICIPATION IN THE PRIZE DRAW**  
**“Win 2 nights for 1 person at Terme Dobrna”**

PLEASE NOTE: By taking part in the prize draw, the prize draw participant is deemed to be aware of and in agreement with the provisions laid out in these terms and conditions for participation in the prize draw “Win 2 nights for 1 person at Terme Dobrna”.

**1. GENERAL PROVISIONS**

1.1 In accordance with these General Terms and Conditions for participation in the prize draw, Terme Dobrna d.d., the owner of the Terme Dobrna brand, is organising the prize draw “Win 2 nights for 1 person at Terme Dobrna” (hereinafter referred to as the Prize Draw).

1.2 A description of the Prize Draw and the General Terms and Conditions for participation in the Prize Draw are published on [www.terme-dobrna.si](http://www.terme-dobrna.si).

1.3 The Prize Draw will be conducted on the [www.terme-dobrna.si](http://www.terme-dobrna.si) website by registering for the newsletter and through participation forms available at fairs or events (no purchase of Terme Dobrna products or services is required to participate in the prize draw) from 1.4.2017 to 31.03.2018 until 23:55.

**2. TERMINOLOGY DEFINITIONS**

2.1. The organiser and operator of the prize draw “Win 2 nights for 1 person at Terme Dobrna” is the company Terme Dobrna d.d., Dobrna 50, 3204 Dobrna, Slovenia.

2.2. These General Terms and Conditions of the Prize Draw set out the procedures and conditions allowing participants to take part in the Prize Draw.

2.3 The Prize Draw participant and/or winner must be a natural person of legal age who wishes to take part in the Prize Draw, agrees to the General Terms and Conditions of the Prize Draw and submits accurate personal data at every step of the Prize Draw and prize collection process. Employees of the Prize Draw organiser and operator and employees of companies that are in any way involved with the implementation of the Prize Draw are prohibited from taking part.

**3. THE PRIZE DRAW PROCESS**

3.1 In order to take part in the Prize Draw, participants must be aware of and in agreement with the General Terms and Conditions of the Prize Draw. Participation in the Prize Draw shall be taken as confirmation that the Prize Draw participant has read and agreed to these General Terms and Conditions.

3.2 In order to take part in the Prize Draw, participants must:

- a) submit their personal data on a prize draw participation form, available at some of the fairs or events in 2017 where Terme Dobrna sales representatives will be present, or
- b) register for the newsletter on the [www.terme-dobrna.si](http://www.terme-dobrna.si) website.

3.3 By registering for the newsletter, the Prize Draw participants will be deemed to have agreed to the General Terms and Conditions of the Prize Draw and given the Prize Draw operator permission to use their personal data in accordance with the Personal Data Protection Act.



3.4 At the end of the Prize Draw, 4 prizes will be awarded (see Item 4).

3.5 Each Prize Draw participant can only submit one entry to the Prize Draw. If it is suspected that a participant has used different e-mail addresses or personal data to submit several entries, the Prize Draw operator shall be entitled to ban the participant from the Prize Draw immediately and irrevocably.

3.6 All participants taking part in the competition under the conditions in item 3.2 will be entered into the prize draw, which will be held on the second Friday from April (2017) to March (2018). Each prize draw will include the participants from the previous three months. The draw will be carried out by the Prize Draw operator, who will draw one Prize Draw winner from all the participants. The draw will be witnessed by a 3-member jury, composed of employees of the Prize Draw operator. The Prize Draw operator will notify the winners of the draw results via e-mail no later than 8 days after the draw. The results will also be published on [www.terme-dobrna.si](http://www.terme-dobrna.si).

#### **4. THE PRIZES**

4.1 The prizes are awarded by the Prize Draw organiser, Terme Dobrna d.d., Dobrna 50, 3204 Dobrna, Slovenia.

4.2 The prizes are packages of 2 nights for 1 people (with half-board) at Terme Dobrna. The prize winners must redeem the prize within 3 months of being notified of the prize.

4.3 The prize is not redeemable for cash and cannot be exchanged for a different prize. The prize is not transferrable.

4.4 The prize winner is liable for personal income tax in accordance with the provision in Article 15, indent 4, of the Personal Income Tax Act. The personal income tax will be paid by the Prize Draw organiser on behalf of the prize winner.

#### **5. OBLIGATIONS OF THE PARTICIPANTS AND WINNERS**

5.1 Before receiving the prize, the prize winner shall inform the Prize Draw operator of his/her personal data (name, surname, tax ID number). The prize winner undertakes to provide his/her tax ID number to the operator and gives the operator express and unconditional permission to submit the prize winner's personal data and tax ID number to the competent tax authority for the purposes of personal income tax assessment. The prize winner shall be entitled to redeem the award if he/she responds in writing within 21 days of receiving the organiser's notice and provides the personal data necessary for collecting the award. If the organiser receives no response from the prize winner within the above period, the prize winner shall be deemed to have renounced the prize.

5.2 If the prize winner provides false personal data, he/she loses the right to the prize and shall not be entitled to any substitute or compensation.

5.3 By taking part in the Prize Draw, the participants are deemed to have agreed to their name, surname and town being published (online or in offline media) if they win one of the prizes. They are also deemed to have permitted the publication of any photographic or video materials created at the time of receiving or redeeming the prize. The prize winner's name, surname, town and any photographic and video materials taken at the time of receiving or redeeming the prize may remain publicly available even after the prize has been redeemed or if the Prize Draw participant decides to withdraw from the Prize Draw.

5.4 The Prize Draw participants agree to transfer all material copyrights for any photographic and video materials created at the time the participant collects or redeems the prize to the Prize Draw organiser. With this transfer, the Prize Draw organiser gains general, permanent and unlimited rights to the photographic and video materials. The Prize Draw organiser also gains universal, permanent and unlimited titles, rights and interests in connection with the means, time, place and anything else obtained at the time of the handover and redeeming of the prize, with no limitations and with the full rights to photocopy, distribute and publicly broadcast the photographic and/or video materials in any way decided on by the Prize Draw organiser at its own discretion.

5.5 The Prize Draw organiser will hand over the prize after prior agreement with the winner (in person or by post).

5.6 The Prize Draw organiser reserves the right not to award the prize, if:

- there are doubts about the accuracy of the personal data,
- it is determined that the Prize Draw winner's participation in the Prize Draw was in violation of the General Terms and Conditions of the Prize Draw,
- the Prize Draw winner fails to collect the prize within 21 days after notice of the prize has been sent out by the Prize Draw operator.

## **6. PRIVACY AND DATA PROTECTION**

6.1 Prize Draw winners permit the public release of their name, surname and town.

6.2 By taking part in the prize competition, the participant gives the organiser the permission to collect, process, and store the personal data provided (this includes the collection, acquisition, entry, editing, saving, adaption or alteration, recalling, review, use, disclosure by transmission, notification, dissemination or other manner of making available, classification or linking, blocking, anonymisation, deletion, or destruction of data) in accordance with the Personal Data Protection Act (ZVOP-1, Official Gazette of the RS no. 86/2004, 67/2007 UPB1).

The organiser will use the data obtained from the Prize Draw participants solely for the following purposes:

- carrying out the Prize Draw;
- communication related to carrying out the Prize Draw with the participants via e-mail;
- notifying the winners on the Prize Draw website and via e-mail notifications that will be sent to all Prize Draw participants;
- remarketing – with targeted advertisements via e-mail and/or social networks; sending e-mails with offers, news and information, special offers and discounts, approximately once a week;
- sending occasional letters with the same contents as above.

Under no circumstances will the organiser provide or reveal the personal data collected to third parties.

## **7. COMPLAINTS**

7.1 Any complaints will be resolved by the Prize Draw operator. Prize Draw participants can send their complaints to [marketing@terme-dobrna.si](mailto:marketing@terme-dobrna.si). In the event of a justified complaint, the Prize Draw operator undertakes to resolve it within the statutory period and notify the Prize Draw participant.

7.2. Disputes will be resolved by the competent court in Celje, Slovenia.



## 8. AMENDMENTS

8.1 The Prize Draw operator is entitled to amend these Terms and Conditions for technical or commercial reasons or reasons provided by the public.

Dobrna, 01.04.2017



**TERME DOBRNA**  
HOTELS, SPA & MEDICAL CENTRE  
SINCE 1403

Terme Dobrna d.d., Dobrna 50, 3204 Dobrna, Slovenia  
t: +386 3 78 08 110, e: [info@terme-dobrna.si](mailto:info@terme-dobrna.si)  
[www.terme-dobrna.si](http://www.terme-dobrna.si)